



A Passion for Public Education

PROMOTING CITIZENSHIP & LOCAL DEMOCRACY

British Columbia School Trustees Association • AGM 2008



Evaluation Synopsis

May 2008

BCSTA 104th AGM Evaluation Synopsis

Annual General Meeting and Conference Sessions

Over 120 people responded to the online evaluation questionnaire regarding the AGM.

Accomplishments

1. The keynote speakers, Bob Rae and Mary Delagardelle, were well received by most delegates and received numeric scores of 3.32/4.00 and 3.27/4.00 respectively.
2. Other top rated items in the numeric evaluation results were:
 - BCSTA staff support
 - Dance Band (Wager - Saturday night)
 - Meeting facilities
 - Student performers
 - Conference materials (registration package, handouts, etc.)
 - Hotel accommodations
3. Concurrent workshops all received at least a “satisfactory” rating (>2.5); those on district literacy plans and aboriginal environmental education programs received the highest ratings.
4. There were many suggestions for improvement in the business meeting part of the AGM (see below), but all aspects polled received ratings of at least 3.00/4.00 – a good rating.
5. Most delegates appreciated the additional room and the service at the Westin Bayshore Hotel, although there are concerns about the cost.

Improvements

1. The most strongly expressed concern was that the Annual General Meeting carried over into Sunday. Many respondents commented that the focus of the AGM should be on the business meeting more than the educational sessions.
2. Although the Westin Bayshore was a much more comfortable venue than the Coast Plaza, there were concerns about cost. Further, while most respondents were pleased with the hotel, there were a few complaints about inadequate sleeping rooms and coffee, breakfast shortages.
3. While many respondents enjoyed the Gala Banquet and dance there are a few who feel this is too extravagant an event and inappropriate for our AGM.
4. The long service awards went quite smoothly and efficiently, a few thought that it could be organized differently.

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Numeric Evaluation Summary¹

Questionnaire Item	Score
Q1. Keynote Speaker: The Honorable Bob Rae	3.32
Q2. Canadian School Boards Assn Presidents' Panel	2.89
Q3. Address: Minister Shirley Bond	2.70
Q4. Concurrent 1: The Chuntoh Education Society	3.08
Q5. Concurrent 2: Help is Down the Hall	2.88
Q6. Concurrent 3: Assessment: The Sequel	2.83
Q7. Concurrent 4: Encouraging Local Democracy	2.97
Q8. Concurrent 5: District Literacy Plans	3.22
Q9. The Impact of School Boards on Student Achievement - The Lighthouse Inquiry	3.27
Q10. Candidates' Forum	3.29
Q11. AGM Business Sessions	3.13
Q12. Election of Officers	3.16
Q13. Student performers	3.58
Q14. President's Reception (Thursday night)	3.23
Q15. CUPE Reception (Friday night)	3.31
Q16. Reception & Gala Dinner (Saturday night)	3.49
Q17. Long Service Recognition (Saturday night)	3.30
Q18. Dance Band (Saturday night)	3.59
Q19. Food and refreshments	3.43
Q20. Meeting facilities	3.59
Q21. Hotel accommodations	3.54
Q22. Conference materials (registration package, handouts, etc.)	3.55
Q23. Sponsor displays and handouts	3.00
Q24. BCSTA staff support	3.80
Q25. Overall, the AGM was ...	3.39

¹ This is a score calculated from the survey responses. The highest possible score is 4.00, and the mid-point is 2.5 – any score over 3.0 is good, over 3.5 is excellent.

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Comments and Suggestions

1. Best one yet! BCSTA Staff did an excellent job ensuring that the days were full and the topics/information presented was relevant. I never slept so well, nor ate as well at any other conference... well done! We were very fortunate to have Bob Rae make the trip to be with us and for Ministry staff to be so available throughout. Thanks to CUPE for hosting a reception and for acknowledging Trustees. Much appreciated.
2. NOT impressed with the Westin Bayshore! Guests (like myself) booked on the 2nd floor in the middle of major construction - with workers swearing, hammers hammering and dust flying in the mornings - they did not have other rooms available. Also, the room internet charge of \$14.99 per day is just plain usury! Also, also ... I couldn't believe how quickly the staff ushered away the coffee urns after the morning breakfast. Certainly NOT the Bayshore of past years!!!
3. I am extremely disappointed with the BCSTA's handling of last year's motion on TILMA. The position paper put out by BCSTA was weaker than the UBCM response, and did not come near to what was asked of executive by last years AGM motion. We need to be exempt from the provisions, and need written guarantees certain portions do not apply to us as Boards of Education. Verbal assurances are not adequate to hold up to trade tribunals. Randy Cairns School District 75
4. Ran out of hot water regularly for tea need lighter, healthier breakfast choices such as yogurt cups
5. I would like to suggest that the business meeting take priority over the educational sessions. I appreciate that it is probably difficult to determine how long the business will take but it seems a shame that so many people do not stay for the Sunday session when motions continue to be debated. Perhaps the Board can look at different models to see if there is some way that all motions can be dealt with in the first two days.
6. Let's be a little more eco-friendly and cut down on the amount of duplicated paperwork. Trustees can bring the papers they receive in the mail to the AGM, and we don't really need BCSTA policy in the handbook.
7. I liked having everything, including the gala dinner, etc. in one place. It was nice to be a bit closer to downtown.
8. There was not enough time for the Lighthouse presentation - esp. at end of day (everyone was tired) not sure about splitting the AGM business in half. Know why you do it, but most people I talked to just wanted to get on with it. Staff, as usual, were great. Thanks
9. I would like to see us complete the business session on Saturday instead of attending education sessions. I see the academy as our professional development opportunity and the AGM when we take care of business. We always risk running out of time and we can often rush through those Sunday morning motions that deserve more consideration. I would like to see us move away from the dinner

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reception dancing model for Saturday night. Not all boards socialize together and I often feel like the wallflower at high school dances, sitting fiddling her thumbs trying not to look like an outcast! That said I have enjoyed the musical talent we have grown in our schools, so I wouldn't want to see that eliminated altogether. Thanks for asking!

10. Did not stay for the dancing at the banquet; as usual, the BCSTA staff were OUTSTANDING! Thoroughly enjoyed Bob Rae!
11. The chair during debates did a good job but could recognize speaker making amendments more clearly so delegates know if they are speaking for against the amendment. But overall, they were good. Convention booklet should have a map of convention showing location of different meeting rooms, restaurants and pubs et cetera.
12. I got to the hotel at around 8pm in the evening on April 3. I was told by the front desk clerk that the hotel was over booked. As a result, I was given a room with a double sofa bed which was quite uncomfortable. I did not sleep well at all. In my opinion, if a customer reserved a room ahead of time to attend a conference, the hotel should take this into consideration and must give priorities to this particular customer by holding a room with at least one bed for him/her.
13. The event was great. I did wonder about a couple things, however. While I enjoyed the accommodations, I wonder if, in a time of funding shortfalls, we might not set a better example booking into hotels rooms that cost Boards less. A \$60 banquet cost may also be seen as spending scares funds without due care.
14. I wish we weren't late for the afternoon sessions on Sat. I don't know what the solution would be though. I think the branch breakfasts are too early - the day is too long for that early a start.
15. I hate to suggest limiting debate, but when several speakers on each side of a motion have given their opinions, I believe the chair should close debate. Also, it was apparent that some motions should have had more work done before they came to the floor and were endlessly amended. We shouldn't be doing committee work on the floor. Other than that, and the boring final plenary, the conference was good - well run and interesting. Thanks so much to the staff and the executive for their hard work. Also, the venue was excellent.
16. Deal with business first so all trustees can be involved in that process. Excellent band on Saturday. As always staff is excellent.
17. Snacks/candy available on the branch tables during AGM skip the dance - seems too "intimate" for a bunch of randomly elected representatives consider adding more "fun" to this very dry event. Ideas: create branch teams and have Olympic style competition complete with: team uniforms (something as simple as a coloured scarf or hat or just team colours), team education literacy challenges related to the focus of the conference (which could double as entertainment and Networking), team physical challenges (which could double as energizing and entertainment). I have seen group challenges built around popular challenges such as; survivor, fear factor, the newlywed game, trivial pursuit etc.) Of course there

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- must be prizes for the winners! screen motions for duplications - ask districts if they could be combined. Screen motions for relevance (is this part of BCSTA mandate? - terms of reference?) provide training to districts on the mandate of BCSTA and provide members with tools/training on how to develop and present a motion and rationale - best practices
18. A heads up on the lack of snacks would have been appreciated. Fruit at snack time would have helped those who don't eat breakfast or who have a need to increase energy levels between meals. Being at an off-site hotel was very difficult for our trustees. No ability to get or bring snacks was frustrating. Starbucks was expensive and unhealthy.
 19. I enjoyed the venue. It was large enough to accommodate all of our activities. A little concerned with the amount of seats that went vacant at the Gala Dinner and the amount of food during the AGM (at breakfast) that may have gone to waste.
 20. When presenting long service recognition, only call the names of those who have registered for the AGM and who are known to be in attendance. Otherwise the event is too long and loses some of its value and significance. Arrangements are already in place to present pins to those not in attendance, at their next Board Meeting etc. I was looking forward to this AGM for some time and I was not disappointed.
 21. Some of trustees could not get into the Bayshore and had rooms 7 blocks away. Not a good situation. Put key education speaker (e.g. -Iowa) before other presentations. Provide juice at all sessions.
 22. It would be nice if we could spend the whole day on motions instead of half day here half day there and then working a lot faster on Sunday so that we can go home. A lot of the trustees do not attend Sunday's meeting as they are leaving for airports, travelling long distances by car etc. When you have a December academy that is when trustees have the workshops. This year, these workshops seemed to be fillers to prolong the AGM. Please consider doing motions in one
 23. Day or one day and a half and then having guest speakers later in the afternoon. This would give time for the candidates to mingle, do their speeches etc. Sunday would be a morning for Provincial Council, Ed Committee and later Board of Directors meeting and it would not have to be a "hurried" event. Thank you very much for the incredible work that obviously went into this conference. I am proud to be a member.
 24. It is getting more and more expensive for us to travel and stay in Vancouver. As a West Kootenay trustee, I am pleased that the conference will be in Kelowna next year. I realize that there will always be added travel costs for trustees to meet outside their regions. Again, I believe BCSTA staff do an excellent job in putting together the AGM. Thank you.
 25. Coffee needs to be available after breakfast during AGM business
 26. I think the purpose of the AGM should be to run the AGM. The Canadian School Boards panel, break out sessions on Saturday and Lighthouse presentation all contributed to a schedule that saw the business carried over to Sunday. I would

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- much rather see a format that had a keynote Thursday night with the President's reception, candidates forum Friday am followed by candidates speeches and the election and then head right in to the AGM. I would allow Friday afternoon and all day Saturday for the AGM followed by the gala dinner. I'm not sure the pro d sessions are that relevant as my observation is that they were fairly sparsely attended. I don't want to come across as being negative because I believe the BCSTA does a first rate job with conferences but I would also recommend staying away from the panel format done with the CSBA representatives. It may have worked better for them to each give an individual presentation as to what is happening in their province.
27. The business session should take precedence - Most of our board had to be home for work Monday so they had early planes on Sunday and missed that part of the motion - not good. However I did voice this opinion to our board members
 28. I always amazed by how knowledge the staff are and how willing they are to assist everyone. They are amazing G.P. Maclagan SD 72
 29. I have three comments: First - We could have done without the Hon. Bob Rae. He seemed to be suffering under the misapprehension that BC is just an extension of the Ontario School system and that we have the right of taxation. Bad! Second - We need to take a very hard look at the format of our AGM. I believe that our primary purpose is business, not education, at the AGM and it is not right that the business agenda is broken up or put aside for education. Education is very important for Trustees, at the December Academy, but it is of secondary importance at AGM and should be confined to either pre or post conference time slots. Two plenaries are one too many. I, personally, would have preferred to have had more time with Dr. Delagardelle. Her work and findings were exciting, illuminating and gratifying and she renewed our passion for and dedication to public education. Well done - could have used more time. Third - Would it be possible to provide information on what amenities are included in hotel room rates? Free internet connection in the room, for instance? I believe this kind of information would have a real impact on where Trustees choose to stay, and it could provide some leverage, through competitive pricing, around what the hosting hotel is willing to provide to gain the business.
 30. We should conduct all the business sessions and elections on Friday and Saturday and have the workshops optional for Sunday. This way all trustees will be available. Those that have to travel long distances often leave Sunday morning and miss the chance vote on the resolutions.
 31. I wish BCSTA would adopt the practice to use district's names along with district numbers to identify tables and trustees; an example Kootenay Columbia, #20!
 32. Thank you once again for the good job. If I may suggest I would love to do more AGM and less workshops. I felt that all AGM business could have been conducted in a day, opening plenary could take place the night before. Also, I felt that Connie should have answered some of the candidates Questions, because I do not know where she stands, because this is my 3rd year and all these years not once she was participating. She was acclaimed. I look forward to AGMs to get the

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- buzz which comes from motions and some years are really good and make history. Thanks again, have a great day.
33. Thanks for a very good AGM. Really like the improved food selections, healthier and well served. Like most of the gatherings we cram so much into the weekend and you get burned out. Nice tributes to penny and again thanks to BCSTA staff for taking such good care of us. Ron Dale SD68
 34. The Lighthouse - Mary??? Was just excellent!!!!!!!!!!!!!! It was unfortunate that she came all that way for 1 hour, as she was passionate and excited - she could have used 1/2 to a full day for her session and it would have been a super learning experience for us.
 35. I was given a room with a double sofa bed as I checked in at about 7:45pm on April 3rd. The front desk clerk at the hotel told me that they were over sold. The sofa bed was not comfortable at all that I could hardly sleep for two nights. In my opinion, the hotel should have put a hold on bedrooms with at least one bed for those who reserved rooms for this type of convention.
 36. I feel that the business sessions are most important; however some of the items were left until Sun. a.m. many people were not there. The sessions that I attended on Sat. were great too but I think business should have been done first. I know this has gone around the block several times, but we should spent time on the motions... some people may need more time to take part in speaking publicly, it seems that the same few are at the microphones most of the time.
 37. I'd still like 2 opportunities for pro D. not just one though I did like the fact we started business on Friday.
 38. STOP with the early morning meetings! When you've been traveling and sleeping in a strange bed, it is really hard to work effectively at 7:30 in the morning. It ruins the whole day. It is very bad planning to have a meeting at a conference any earlier than about 9:00 am. I understand that there are time pressures, but when you push it too far, many of the delegates become ineffective or skip meetings and the proceedings are adversely affected anyway.
 39. It is always great to meet up with other Trustees and discuss what things are happening in their Districts. Overall it was an excellent AGM other than I feel business should be concluded before other sessions begin, only because some people have to travel quite a distance on the Sunday, however over all it was great.
 40. Best AGM I have attended in 3 years!
 41. I think it would be preferable to complete AGM business on Saturday. While I understand there are always benefits to learning/info sessions, we get enough of this during the Academies. The AGM should be about the business of the day and that should be our focus. I wonder if more of the items that were carried over to the Sunday morning would have had more debate had there been more trustees and not the looming timeline.

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42. Hello. Unfortunately this year I could not attend all of AGM. I had an important commitment at home on Saturday afternoon so was only involved in Thurs. evening and Friday sessions. Certainly enjoyed when I was there but feel it not fair to give my opinion of the total week-end. Did love the location although not sure if it is more expensive than most. Did hear some comments on the fact that Pro D should happen prior to then have the business meeting following. Hopefully those people will submit their own comments. Thanks again for the great job you folks do. Rosalie #91
43. I always enjoy any event you put on particularly when held on the lower mainland.
44. Very well done, would suggest more Board governance workshops, duties and challenges for trustees. The Lighthouse session was an excellent trustee development session. Business session - Legislative committee could perhaps be more aware and make suggestions as to where resolutions best fit, e.g. the BCPSEA /BCSTA different but critical collaborative roles. Even if trustees wish to confirm and support an area of BCPSEA work, the language would need revamping to clearly identify that goal. Perhaps we all need more resolution workshop, why how and then what? Food here best ever. Staff as usual always delightful. Areas of interest - Improving Student Achievement, the Board's role, Key work may need to be highlighted. Thank you, well done.
45. This AGM gave trustees much to consider in efforts of improvement. I had initially questioned why we would go to Ontario to get a keynoter, but Bob Ray gave us good insights. The Lighthouse presentation was one we should not let drift into the archives without continuing to spend more time on the message it had. I was impressed with all, only wondered if it is good PR to have \$60 dinners.
46. Sorry, only attended for a short while.
47. I especially appreciated that most motions were discussed rather than dissected. Each time I attend the reception desk personnel are so approachable and helpful. Overall organization was mind-blowing; well done.
48. I'm not comfortable with the sponsor displays; especially private enterprise displaying and promoting materials. I found it ironic that a Board Chair was trying to arrange for an educational documentary entitled "Corporations in the Classroom" to be shown during the AGM, and that Board Chair was apparently, denied access to any meeting rooms by both the Westin Bayshore staff and BCSTA staff, yet private companies are given space in the lobby throughout almost the entire AGM to freely promote their "educational" materials and services. I understand due process needs to be employed in the planning and execution of such a huge and (I might add, highly successful) conference and AGM as the BCSTA has completed but I think a little flexibility could be employed to ensure free speech and equitable information and delivery. Perhaps with more lead time this video can be included in a future BCSTA Academy or AGM. With respect to the promotional materials, I will take it up with Trustee colleagues to see if there is support to bringing this forward as a motion next year. Perhaps bringing it up with the BCSTA Board of Directors is another possibility.

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- Thanks very much to all for an excellent AGM. Also, glad to hear the December Academy will be held at the Westin Bayshore. The staff, meeting rooms, coffee, food, location are all much superior to the Coast. A union venue as well -- excellent! Susan Skinner Trustee Board of Education North Vancouver School District #44
49. I don't know if there's any solution to this problem, but during business/election sessions, boards sitting at the back have a harder time engaging in the interactions. There's just too much distance and activity between the action and the audience. Perhaps there could be rotations so the same boards don't always get placed at the back?
 50. Great AGM But very rushed
 51. The best conference yet! Westin Bayshore is a great venue and their staff went to great lengths to ensure that we had a great event. Very happy to see a large number of delegates at the business meeting on Sunday morning. Thanks Penny! I learned lots and lots whenever you spoke.
 52. Have always thought there could be less Pro-D and then the business could be finished on Saturday followed by the Provincial Council Meeting so participants could go home Saturday evening or early Sunday morning. Due to illness I had to limit my attendance to the business sessions therefore I am unable to comment on the Pro-D portions of the AGM. As usual it was well organized.
 53. Somehow we seem to skirt around the most important issues. 1) Funding 2) School District influence and role 3) Rapport, or lack of it, between rural urban districts Its great we're all there together, but I seldom felt the key concerns of my district were being addressed.
 54. I think the Workshop session on the Saturday afternoon could be dropped, and shorten the AGM. A lot of Trustees opted out of the sessions, me included. The Band for the Gala Night was excellent! Enjoyed by all who stayed to dance. Overall, I really enjoyed this years AGM.
 55. Lighting..... The lighting needed to be better. I felt we were always in a half light. Facility..... I would like to see us have every AGM at this facility. There was room for everyone and you didn't feel cramped during meals or during the AGM motions. I know we have the AGM in the interior then on the island and then back in the lower mainland, but I suggest we cancel having the AGM in Victoria due to space limitations at the Empress Conference center (always feels squeezed in). Hold the AGM in the lower mainland and interiors only. Thanks for the great work you all do.
 56. Business session- maybe some of the motions should be combined.
 57. It was good to be in an airy, spacious setting when such a large group is involved. The venue was less claustrophobic than usual and the room were very good. The buffet catering style was good and the focus on healthy choices appreciated. The one sit down lunch did not meet the usual catering standard. There were fewer educational sessions which is probably unavoidable at an AGM. These however are always appreciated.

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58. I loved hearing Bob Rae!! As usual, BCSTA staff were outstanding.
59. Is it necessary to have such a surplus of information in the AGM handbook?
Could AGM attendees not bring the materials that have been previously mailed to them? This seems like a huge duplication of materials, and very eco-unfriendly.
60. The AGM should be about business...I think we should NOT have the education component on Sat. and deal with ALL the business/motions since that is the reason we're there. I'm struggling with the money BCSTA spends on hand outs...bags, etc for take home stuff. I think we could do without all that. Even if it's sponsored, its just stuff that ends up in the landfill. The venue needs to be adequate for the size of the AGM, but I don't think we need such abundance. 1 in 4 children live in poverty in BC...and here we are as trustees spending \$\$ that in my opinion could be used more wisely. I think its time we took a look at the amount of money that is spent yearly on BCSTA conferences maybe we can accomplish the same goals and spend less. I thing the gala dinner also needs to be downsized...
61. I would like to thank the staff of BCSTA for their wonderful help and professionalism. I would also like to make sure that the students that assisted in the computer lab are thanked. I had a really helpful conversation with them and appreciated them being there. Thanks again for everything. Carmen Ranta
62. Venue was a little crowded...at times we were jammed in there like sardines.
63. I was disappointed with the hotel costs - \$14.95 a day for the internet and high costs to use the phone for local calls. The seated lunch was way too small was still hungry. Prefer the buffet lunch which was excellent. The motions to me took too long for some of them with too many amendments (which sometimes were very much the same). BCSTA staff does a very good job at putting together such a large function.
64. I would like to see the business part of the AGM started on the Friday for the whole day, with any spill over onto Saturday. If time permits, have workshops available after business is completed. I find that with so many motions left for completion on the Sunday, travel times restrict some members from staying to the end. I would like to have the Gala optional, as many members still do not attend. Also for the Gala, I would like to see at least 2 choices of menu items beforehand and the ability to make a selection with registration, as there were 2 people at our table who did not like fish.
65. Thanks once again to the BCSTA staff - your service and friendly attitude is very much appreciated and sets the tone of our conventions. The Bayshore is an excellent site given our full membership and essentially outgrowing the Coast Plaza - I had total comfort all weekend, and the food was incredible. Just a suggestion here - we have some outstanding students in the province and through their leadership groups I do believe they would have some very insightful input, suggestions and forward thinking thoughts toward what we can do to support their education, or those following them. I also believe our own BC education leaders such as the Superintendents association and BCPVPA would have some topics

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- very relevant to our current BC trends and education changes informative especially to new trustees - possibly a workshop(s) suggestion? In addition I believe it would be advantageous to have industry participate given the trades and technology labour shortages, in addition to the academia areas of our BC universities. i.e. PC Friday pm of the Feb. 08 session and the UBC Education Dean - my main point I would encourage is we have a lot of info and expertise within BC able to share thoughts, trends and needs to improve communication and networking for the benefit of our students. Thanks again for the opportunity to respond - Annette (Kamloops/Thompson)
66. There was not enough food and refreshments, if you didn't rush out the door you wouldn't get any refreshments. If there were any left they rushed and took it away. We pay them well; we did not get what we paid for.
 67. A more relaxed AGM, not over loaded with workshops. Keep the AGM's simple and manageable.
 68. I felt the overall conference was great. However, I do believe any ProD for trustees could have been placed at the beginning of the agenda making way for the business session to continue uninterrupted until finished. The trustees at our table felt that the final presentation on the Lighthouse project was one that the full compliment of attendees should have taken part in. In our opinion, it should have been one of the first on our plate.
 69. Once again, the level of noise of the delegates talking while others were presenting was high and annoying. The coffee not being available at all times, and at the branch breakfast they ran out of eggs and it wasn't refilled (at least not that I noticed) It was a great AGM, which I thoroughly enjoyed.

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Numeric Survey Results – All Results

1. Keynote Speaker: The Honourable Bob Rae

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	46	45.1%						
Good	44	43.1%						
Fair	11	10.8%						
Poor	1	1.0%						

2. Canadian School Boards Assn Presidents' Panel

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	17	15.6%						
Good	64	58.7%						
Fair	28	25.7%						
Poor	0	0.0%						

3. Address: Minister Shirley Bond

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	11	10.0%						
Good	57	51.8%						
Fair	39	35.5%						
Poor	3	2.7%						

4. Concurrent 1: The Chuntoh Education Society

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	8	34.8%						
Good	9	39.1%						
Fair	6	26.1%						
Poor	0	0.0%						

5. Concurrent 2: Help is Down the Hall

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	6	18.8%						
Good	16	50.0%						
Fair	10	31.3%						
Poor	0	0.0%						

6. Concurrent 3: Assessment: The Sequel

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	2	9.5%						
Good	12	57.1%						
Fair	7	33.3%						
Poor	0	0.0%						

7. Concurrent 4: Encouraging Local Democracy

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	8	25.8%						
Good	18	58.1%						
Fair	4	12.9%						
Poor	1	3.2%						

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8. Concurrent 5: District Literacy Plans

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	9	36.0%						
Good	13	52.0%						
Fair	3	12.0%						
Poor	0	0.0%						

9. The Impact of School Boards on Student Achievement - The Lighthouse Inquiry

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	40	47.6%						
Good	34	40.5%						
Fair	7	8.3%						
Poor	3	3.6%						

10. Candidates' Forum

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	38	35.8%						
Good	62	58.5%						
Fair	3	2.8%						
Poor	1	0.9%						
Other	2	1.9%						

Other Responses:

- THE BUSINESS SESSION SHOULD BE DONE AS ONE AND NOT BROKEN UP FOR THE EDUCATION SESSIONS.
- NARROWER TABLES FOR TABLE DISCUSSION WOULD KEEP THE NOISE LEVEL DOWN

11. AGM Business Sessions

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	21	20.0%						
Good	77	73.3%						
Fair	6	5.7%						
Poor	1	1.0%						

12. Election of Officers

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	28	26.2%						
Good	69	64.5%						
Fair	8	7.5%						
Poor	2	1.9%						

13. Student performers

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	58	60.4%						
Good	35	36.5%						
Fair	3	3.1%						
Poor	0	0.0%						

14. President's Reception (Thursday night)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	27	28.7%						
Good	61	64.9%						
Fair	6	6.4%						
Poor	0	0.0%						

15. CUPE Reception (Friday night)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	35	37.2%						
Good	53	56.4%						
Fair	6	6.4%						
Poor	0	0.0%						

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16. Reception & Gala Dinner (Saturday night)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	50	54.9%						
Good	37	40.7%						
Fair	4	4.4%						
Poor	0	0.0%						

17. Long Service Recognition (Saturday night)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	39	42.4%						
Good	42	45.7%						
Fair	11	12.0%						
Poor	0	0.0%						

18. Dance Band (Saturday night)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	53	66.3%						
Good	22	27.5%						
Fair	4	5.0%						
Poor	1	1.3%						

19. Food and refreshments

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	59	52.2%						
Good	46	40.7%						
Fair	6	5.3%						
Poor	2	1.8%						

20. Meeting facilities

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	69	61.1%						
Good	43	38.1%						
Fair	1	0.9%						
Poor	0	0.0%						

21. Hotel accommodations

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	70	64.2%						
Good	29	26.6%						
Fair	8	7.3%						
Poor	2	1.8%						

22. Conference materials (registration package, handouts, etc.)

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	63	55.8%						
Good	49	43.4%						
Fair	1	0.9%						
Poor	0	0.0%						

23. Sponsor displays and handouts

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	20	19.4%						
Good	63	61.2%						
Fair	18	17.5%						
Poor	2	1.9%						

24. BCSTA staff support

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	90	80.4%						
Good	21	18.8%						
Fair	1	0.9%						
Poor	0	0.0%						

25. Overall, the AGM was ...

Response	Frequency	Percent	0	20	40	60	80	100
Excellent	48	42.1%						
Good	64	56.1%						
Fair	2	1.8%						
Poor	0	0.0%						